

Healthcare Administration

The comprehensive Master of Healthcare Administration curriculum focuses on leadership and strategic management trends, quality and performance improvement, leadership skills, community health planning and advocacy, organizational theory, finance, health law and research methods in health services administration.

The philosophy underlying the program's curriculum is to provide students the tools and knowledge needed in high quality healthcare management positions. The goal is to set the foundation for future healthcare decision makers and to expand the leadership skills of current leaders.

The mission of the program is to prepare a diverse group of highly skilled leaders that utilize evidence-based strategies to develop, manage, and improve various health service programs and health related organizations.

The vision of the program is to be a transformational catalyst in creating future healthcare leaders with the values pertaining to:

- Leadership: high standards and ethical behavior
- Knowledge: evidence based and inter-professional
- Innovation: technology and data driven
- Diversity: inclusive and respectful
- Quality: environment for excellence in quality and improvement

The Master of Science in Healthcare Administration is 30 credits. There is no room in the degree for elective credits.

A minimum 'B-' grade is required in all graduate courses. Students must obtain an overall GPA of 3.0 (B) in order to graduate. All students should refer to the [Academic Probation](#) policy regarding grades lower than a 'B-' in the graduate program.

Core Courses

HCA 505: Legal and Ethical Issues in Healthcare	3cr
HCA 510: Advanced Healthcare Finance	3cr
HCA 515: Leadership and Strategic Planning in Healthcare	3cr
HCA 525: Epidemiology and Population Health Informatics	3cr
HIF 530: Introduction to Health Informatics and Hot Topics	3cr
HCA 605: Management and Supervision in Healthcare	3cr
HCA 610: Policy and Regulatory Strategy in Healthcare	3cr
HCA 620: Healthcare Performance Improvement and Quality Management	3cr
HCA 640: Applied Statistics Research in Health Science	3cr
*HCA 695: Health Administration Masters Capstone	3cr

* This course will not be accepted in transfer and can only be taken at Charter Oak. Minimum grade of 'B' is required.

Program Learning Outcomes

Students who graduate with a Master of Science in Healthcare Administration will be able to:

- create a strategic plan for healthcare organizations or entire systems;
- explain how to recruit, hire, lead and manage a diverse group of staff;
- explain the role of the administrator in upholding the legal, social, and ethical responsibilities in the healthcare organization as they relate to patient/client rights;
- develop healthcare delivery goals and standards to lead organizations in quality care initiatives;
- assess customer service and client satisfaction for continuous performance improvement;
- assess economic factors and payment sources that influence healthcare decisions of the population served;
- prepare and analyze departmental and organizational budgets;
- manage financial endeavors for the healthcare organization, including explaining financial and accounting information and the use of that information for short and long-term investment decisions;
- explain the connection between the regulatory and voluntary accrediting standards and healthcare policies and procedures;
- use and analyze clinical informatics and data analytics to improve clinical performance;
- analyze what communication, teamwork, and leadership skills make an effective healthcare organization and develop an implementation plan;

- analyze global factors affecting the healthcare industry; and
- use marketing data analysis to develop a plan for growing an organization and creating brand recognition.